

Policy

- Smoking is not allowed in the entire hotel. Smoking guests are allowed to light up in the designated smoking area. Violation of this rule will result in damages.
- It is forbidden to take the equipment of the rooms and the hotel out of their territory (including the balcony of the rooms). Please use the hotel's facilities as intended. In the event of damage, the person causing the damage or its legal representative is obliged to compensate for the damage.
- The hotel is entitled to terminate the contract for accommodation services with immediate effect if the Guest does not use the room provided to him or her properly (or other areas or other assets of the hotel) or fails to comply with the hotel's security regulations and order.
- Take care of hygiene and cleanliness in rooms and other areas of the hotel.
- An electronic surveillance system operates in the communal areas of the hotel for property protection and security purposes.
- We are not responsible for the values of our guests. Please return lost and found items at reception!
- Compliance with fire and accident prevention rules is mandatory for all Guests!
- It is forbidden to store flammable, explosive substances in the hotel room, to operate coffee makers, water heaters, irons and other electrical appliances (except electric shavers). For your own safety, please read the fire safety rules and escape plan after arrival on the information sheet on the front door of your room.
- It is forbidden to bring pets into the hotel!
- It is forbidden to throw any object or throw it out of the windows of the property, public and common areas.
- Garbage removal and towel change are carried out every two days. If you request cleaning, please hang the "cleaning please" sign on the door.
- When using the terrace door/terrace, please pull back the curtains and blackout blinds, do not close them with the door, as this will damage the material.
- In case the restaurant glasses, cups and plates are taken to the hotel rooms after use, please prepare them in the kitchenette located in the hotel corridor.
- Please indicate the use of laundry services at the reception. In case of washing white, underwear and socks, the use of a laundry bag is mandatory, which can also be requested at the reception. We pick it up in a laundry bag and return it in a laundry bag. Otherwise, we do not undertake the washing of underwear and underwear.
- Washing rates:
 - Up to 3 kg: gross 1.500 HUF/kg
 - Over 3 kg: gross 1.000 HUF/kg
 - Underwear: 2.000 HUF/laundry bag